
Lake Country Community Bank



"Banking On Relationships"

May 19, 2020

OUR HEARTFELT THANKS

We want to thank all of our customers for tolerating the inconvenience of our closed lobbies and in helping us follow CDC guidelines to keep both our employees and customers as safe as possible during this time period. We know that this creates some minor problems but you, our customers, have been so great during this difficult time for all of us.

We are very pleased to report that every customer who requested assistance from the Bank for one or more of the government programs we were able to get approved and funded. A special thanks to David, Linda and Laura for their superb work in achieving these results.

At some time in the future we will be able to reopen the lobbies, but we do not expect that to be in the near future. When we do open we anticipate it to be a phased process retaining some of the recommendations now in place. After reopening the lobbies we expect that limitations will be slowly eased when it is responsible to do so.

In the meantime, if some inconvenience is creating a problem for you please call the Bank (507-685-2300) and we will try to accommodate your situation. If you want to open a new deposit account, we are able to do that through the drive-up window. If you need a loan, please call and ask for Linda who has found ways to get things done for our borrowers..

Once again, THANKS for your tolerance as we work through this turbulent period. This is a difficult time for all of us but we will get through it. If you have any financial concerns please call the Bank and we will see what we can do to help. And, if you would like to set up for Internet Banking staff can assist you.

Sincerely,

William W. Pye

Chairman, Lake Country Community Bank